



Mercedes-Benz | Burlington



441 North Service Rd, Burlington, Ont., L7P 0A3, Hwy 403 at Waterdown Rd

September 11, 2013

I have had the pleasure of dealing with Transform for four years now. When we first took on the Sprinter Van with Mercedes-Benz, I would ask customers who they preferred me to use for their up fit needs. Transform's name came up almost every time.

It did not take long to establish a great working partnership with all the members of the team at Transform. Both the dealership and I are extremely fussy on who we refer to as partners. Our expectation is that they treat our customers with the same high level of service and support that we do.

Not to say they are perfect, as none of us are. However, I have always judged based not on the mistakes made but what is done to correct them. Even in this, Transform has excelled. Proving as always, customer satisfaction is of paramount importance to them, as it is to us.

For our customers, working through our dealership or directly with Transform, has been a seamless one stop shop experience for them that has resulted in absolute satisfaction. Transform's consultive, cost effective approach to creating solutions for customers is exceptional.

I would not hesitate to recommend Transform to anyone.

Respectfully,

**Rob Moscardini, C.A.L.E.**

**Sales and Leasing Representative**

**Sprinter Specialist**

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